

Data Report : July 2019

Other than the data on page 2, the data in this report is taken from data collected in the Foodbank's database from referral forms.



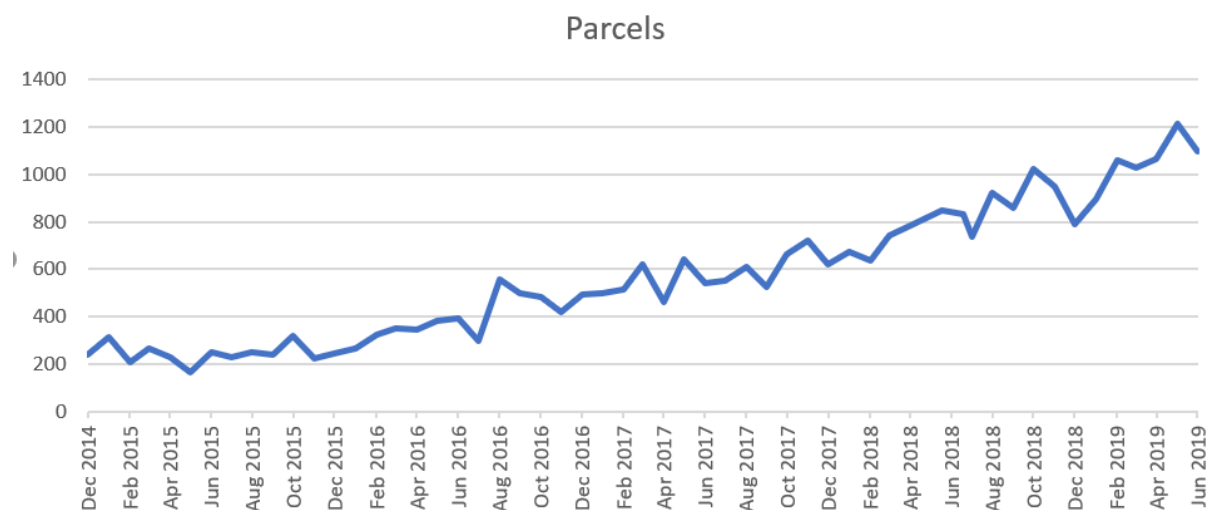
Points to note from this month's data report:

- Year on year, the need for food continues to grow—compared to June 2018, in this June there was a 32% increase visits to the Foodbank; in May there was a 54% increase on the previous May.
- May this year was an exceptionally busy month, with the highest ever number of parcels produced and visits (on page 2 there is an explanation of why there can be a discrepancy in these figures). However, other than May, the numbers of visits and parcels has remained relatively stable since October 2018—the number of visits in June was less than in November 2018 and the 3rd highest (equal with January) during 2019.
- Just under one third (30%) of the people receiving food from the Foodbank are children.
- Throughout 2018, 82.5% of client visits were self-referrals. So far in 2019, that figure has increased to 88%. However, we know that one agency will only issue referral vouchers to clients who are going to Link Living for food—otherwise they will advise clients to self-refer at other distribution points. We also know that some clients attend the Foodbank along with a support worker but are recorded as self-referrals. **Both of these inflate the number of self-referrals, although it is not possible to know by how many.**
- Of the agencies that refer clients to us, Clued Up, Fife Council - CLD (Welfare Reform), Fife Council (other) and Link Living have been the most frequent referrers. Referrals from Fife Council are recorded under 4 headings (the Welfare Reform Team, Social Work Children and Families Teams, Social Work Criminal Justice Teams and Other teams). When these 4 are taken together, Fife Council is our biggest referrer, referring more than twice as many clients as any other referrer. Despite having previously been one of our biggest referrers, CARF have only referred 39 clients this year. This probably reflects the fact that CARF are one of the agencies we know will advise clients to self-refer rather than providing them with a food voucher.
- During 2019, debt is the most frequently recorded reason for a client requiring to come to the Foodbank. However, when the benefit related issues are taken together, they account for nearly half of visits to the Foodbank.
- During 2019, 84% of our clients have visited 5 times or less. This is a slight increase on the position at the same time last year. However, 25 clients have visited more than 30 times—this is an increase from 2018, as by this time 15 clients had visited more than 30 times. The Referrals Team continues to monitor clients who visit frequently and continue to write to some of them to offer additional support.
- Since we moved to Greener Kirkcaldy, it has become the distribution point used most.

Number of Parcels Issued

Graph showing the number of parcels issued and table showing the number of parcels issued, people receiving parcels and meals provided from December 2014 to date (table showing the numbers from April 2017) .

Number of parcels issued: December 2014—June 2019



Month	Parcels	People	Meals
Apr 2017	459	832	7488
May 2017	644	1380	12420
Jun 2017	542	998	8982
Jul 2017	551	1015	9135
Aug 2017	609	1190	10710
Sep 2017	527	1015	9135
Oct 2017	665	1242	11178
Nov 2017	720	1414	12726
Dec 2017	621	1192	10728
Jan 2018	673	1317	11853
Feb 2018	635	1288	11592
Mar 2018	742	1491	13419
Apr 2018	786	1535	13815
May 2018	850	1732	15588
Jun 2018	830	1620	14580
Jul 2018	737	1443	12987
Aug 2018	921	1878	16902
Sep 2018	856	1728	15552
Oct 2018	1024	2045	18405
Nov 2018	950	1885	16965
Dec 2018	789	1545	13905
Jan 2019	893	1807	16263
Feb 2019	1061	2147	19323
Mar 2019	1026	2081	18729
April 2019	1066	2187	19683
May 2019	1213	2428	21852
June 2019	1096	2255	20295
TOTAL	31089	60252	541448

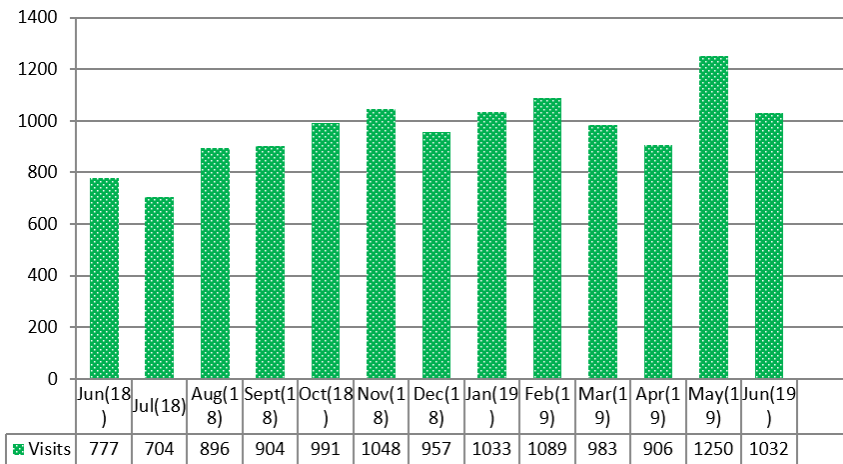
NB The data on this page is taken from a count of parcels issued from Dysart to distribution points and covers the period from December 2014. There is a slight discrepancy in these figures from the data in the remainder of the report as the other data is taken from referral forms completed when someone picks up a parcel (which may be in the following month). In addition, there are times when a distribution centre has run out of pre-packed food parcels and has to give a client food from what has been donated at that centre.

The meals and people figure in the table on the left is calculated by multiplying the number of parcels x size of parcel (single, couple or family) x 3 days x 3 meals a day. Therefore it is an indicative and not exact figure. It is different from the data on the number of people from the Foodbank's database as that is based on exact figures of people receiving the food from the referral forms.

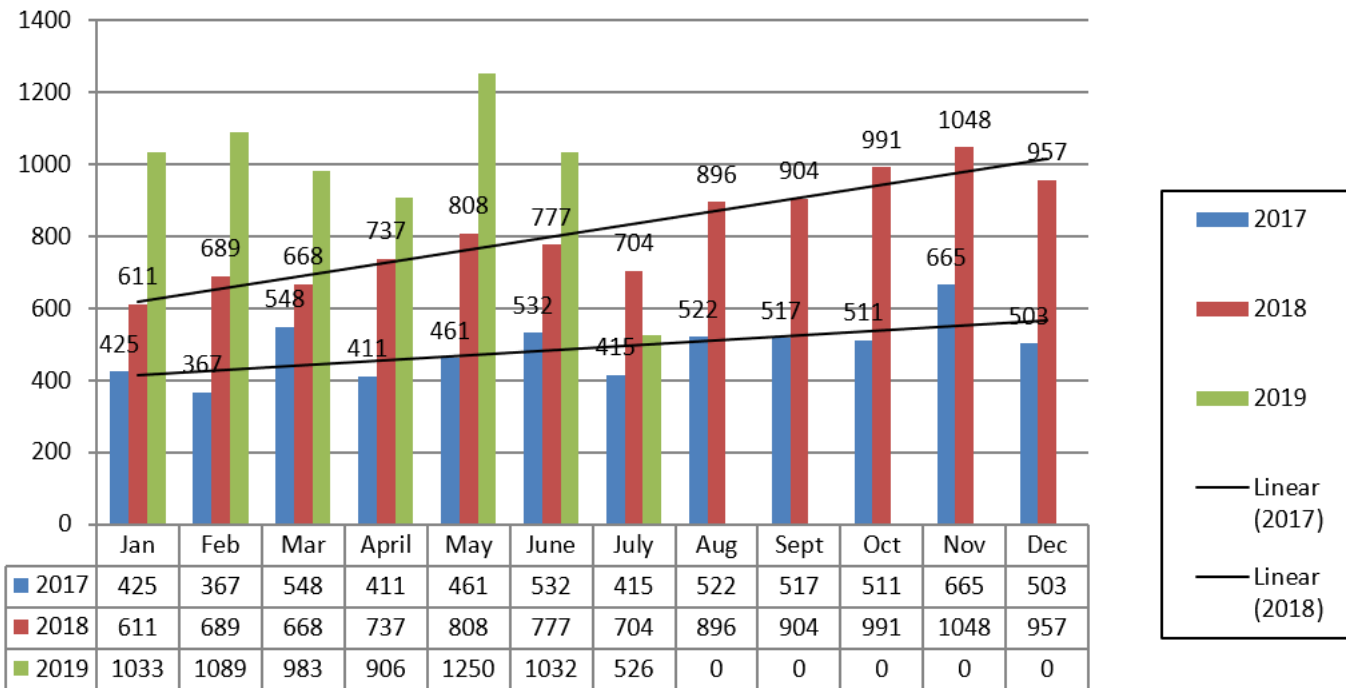
Number of Visits—total number and total adults and children

Comparisons of visits by month

Graph showing the number of visits on a monthly basis (NB: this is not a count of individuals—if a person visits more than once they will be counted more than once)



Graph comparing the number of visits on a monthly basis in 2017, 2018 and 2019 (figures for current month are incomplete)

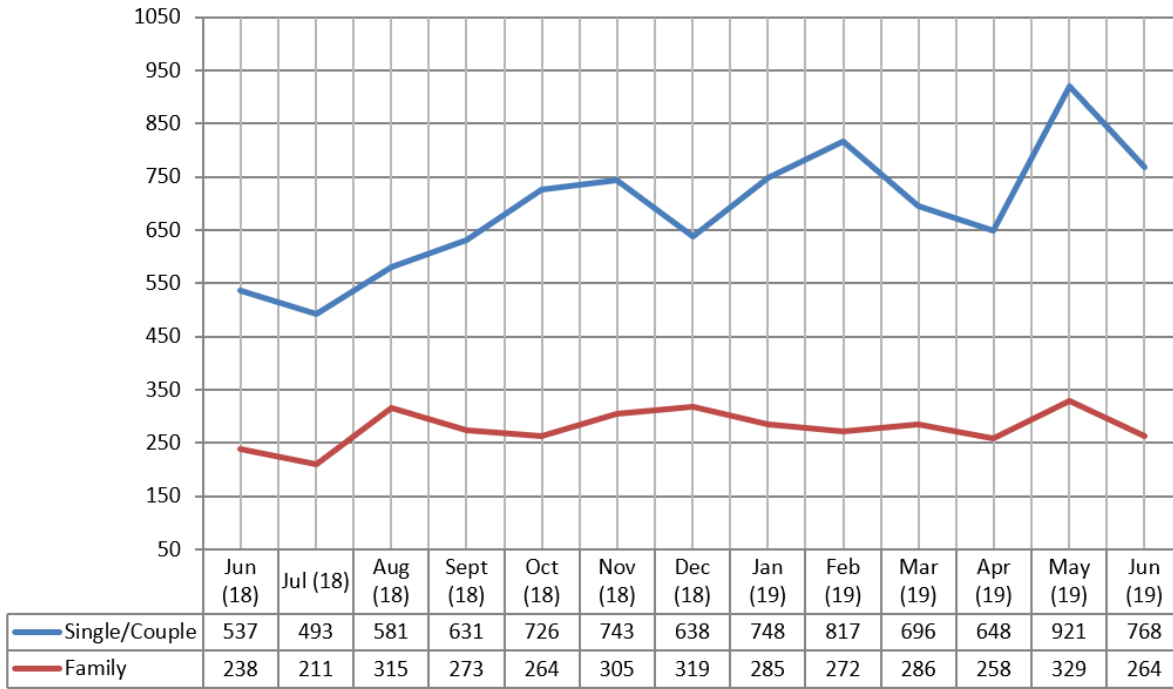


Number of adults and children receiving assistance during 2019 (figures for the current month are incomplete)

(NB: this is not a count of individuals—if a person visits more than once they will be counted more than once)

Month	Visits	Adults	Children
January	1033	1425	681
February	1089	1501	700
March	983	1412	733
April	906	1270	627
May	1250	2239	776
June	1032	1567	618
July	526	766	317
Totals	6819	10180	4452

Analysis of Single people/couples and Families receiving parcels on a monthly basis



Agency referrals and Self Referrals

Table and graphs showing numbers and percentages of self referrals and agency referrals on a monthly basis during 2019 (current month's figures are incomplete).

NB: We know that one agency will only issue referral vouchers to clients who are going to Link Living for food—otherwise they will advise clients to self-refer at other distribution points. We also know that some clients attend the Foodbank along with a support worker but are recorded as self-referrals. Both of these inflate the number of self-referrals, although it is not possible to know by how many.

	Self Referral	Agency Referral	Total	% of self referrals	% of agency referrals
January	892	141	1033	86.4%	13.6%
February	960	129	1089	88.2%	11.8%
March	899	84	983	91.5%	8.5%
April	805	101	906	88.9%	11.1%
May	1113	137	1250	89.0%	11.0%
June	882	150	1032	85.5%	14.5%
July	484	42	526	92.0%	8.0%
Totals	6035	784	6819	88.5%	11.5%

Detail of Agency Referrals

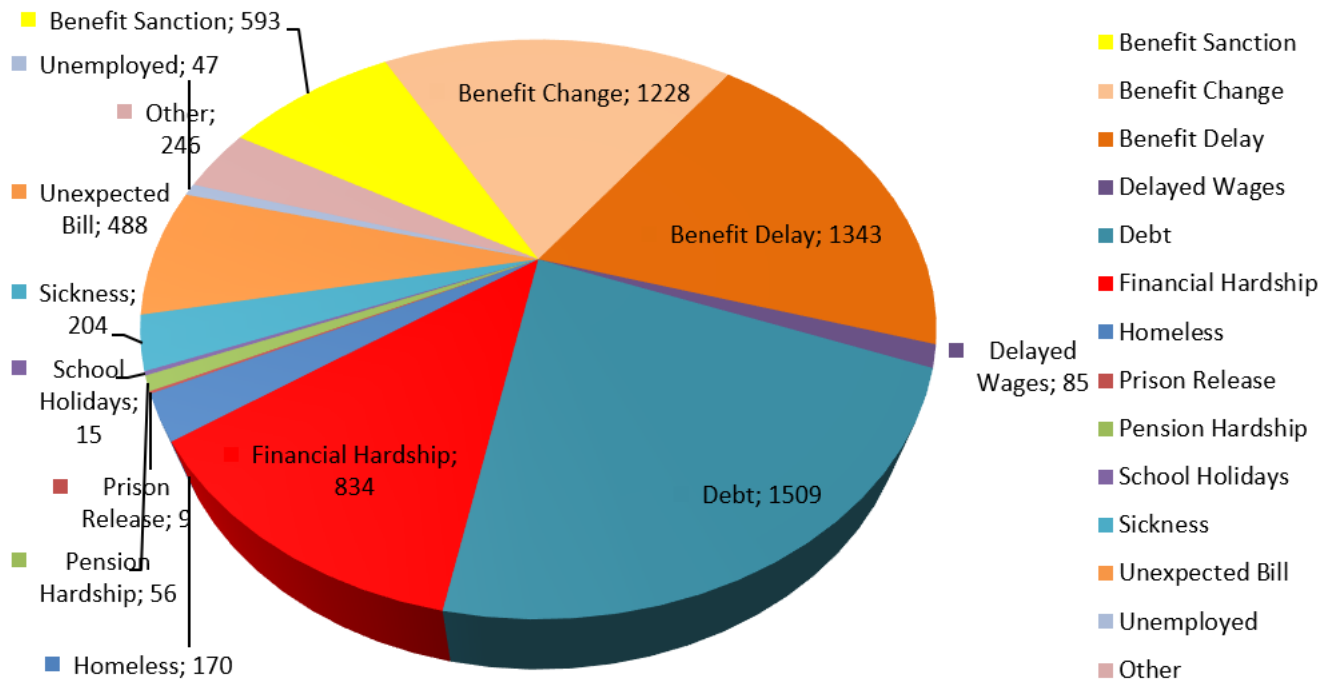
Table showing source of referrals on a monthly basis during this year (figures for the current month are incomplete): self referrals and principal agency referrers

	Self Referral	CARF	CLUED UP	Fife Council - CLD (Welfare Reform)	Fife Council - SW Children and Families	Fife Council - SW Criminal Justice	Fife Council - Other	Frontline Fife (Homes for Good)	Link Living	SACRO	The Cottage	Other
January	892	8	17	12	7	7	15	3	21	1	0	50
February	960	8	12	16	7	5	16	7	17	1	5	35
March	899	8	2	14	6	8	8	4	3	1	2	28
April	805	4	7	5	4	9	10	2	7	4	2	47
May	1113	5	12	1	8	6	21	8	15	1	4	56
June	882	3	14	4	3	10	9	6	7	2	3	89
July	484	3	3	9	2	0	2	6	5	3	1	8
Totals	6035	39	67	61	37	45	81	36	75	13	17	313

Nature of Crisis

Pie chart showing nature of crisis on referral form - during 2019

(NB although Financial Hardship is no longer available as an option for the Nature of Crisis on self-referral forms it remains an option on some Agency Referral forms—it has been removed from new Agency Referral forms but some old ones are still being used by agencies.)



Universal Credit

Table showing the number and percentage of client visits where the client has indicated at some time this year that they are receiving Universal Credit. For clients who have visited more than once, this fact will not necessarily be recorded on every form completed for each visit. However, the client will be recorded in this data as receiving Universal Credit if a previous form this year has indicated that they are receiving it (current month is incomplete).

NB: this is a relatively new method of counting this figure, so the figures for previous months differs from that shown in some previous reports.

Whilst it is being recorded on referral and self-referral forms if the client is receiving Universal Credit, the information being asked does not necessarily indicate that Universal Credit is the reason why the client requires food.

Month	Clients	% of total
Jan	580	56%
Feb	613	56%
March	616	63%
April	537	59%
May	700	56%
June	607	59%
July	302	57%
Totals	3955	58%

Nature of Crisis

Graph and table showing nature of crisis for all referrals on a month by month basis (the table is for this year only—figures for the current month are incomplete)

(NB although Financial Hardship is no longer available as an option for the Nature of Crisis on self-referral forms it remains an option on some Agency Referral forms—it has been removed from Agency Referral forms but some old ones are still being used by agencies.)

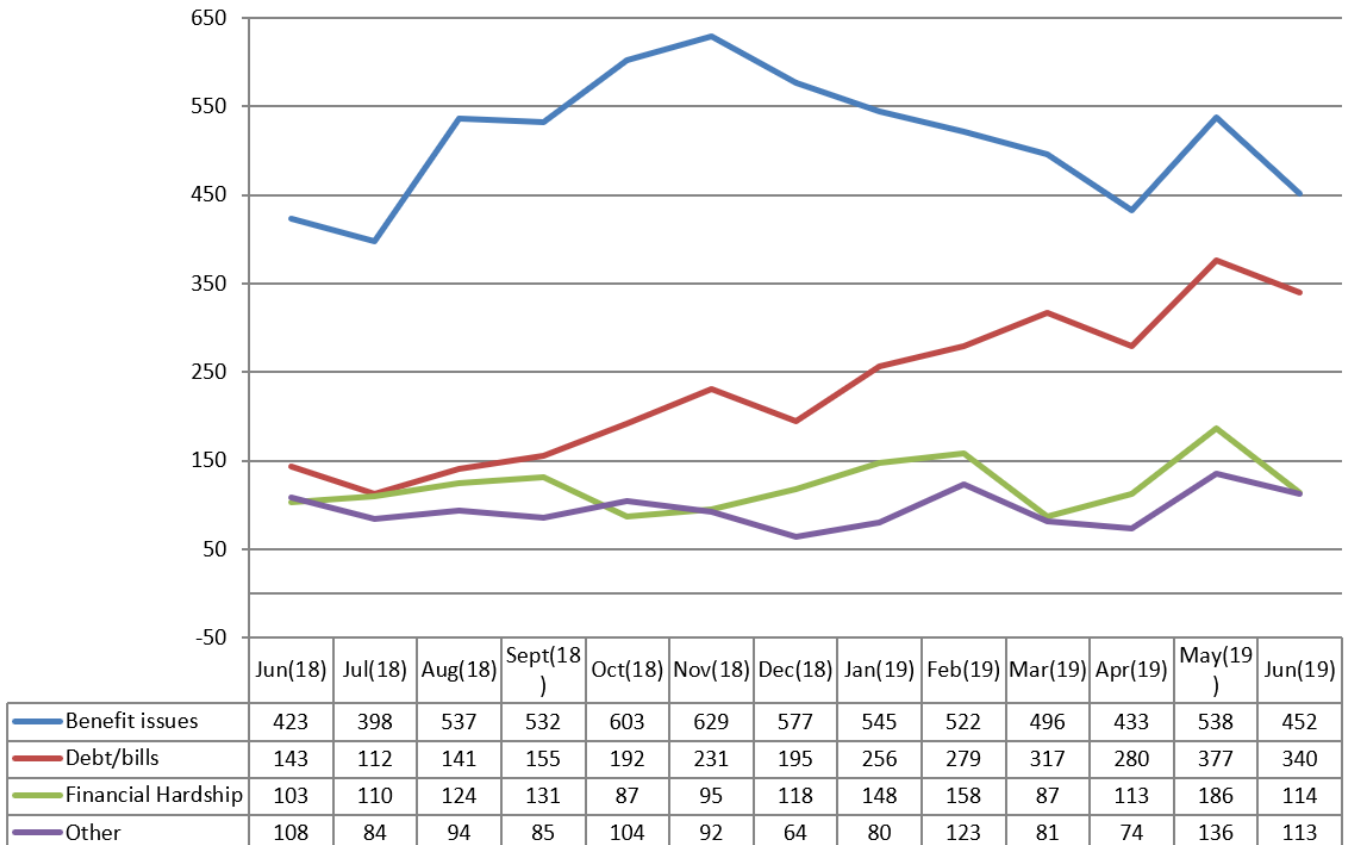


Table showing detail of the nature of crisis during 2019

	Benefit Sanction	Benefit Change	Benefit Delay	De-layed Wages	Debt	Financial Hardship	Home-less	Pension Hardship	Prison Release	School Holi-days	Sick-ness	Unex-pected Bill	Unem-ployed	Oth-er
Jan	89	247	198	11	162	148	16	4	1	1	28	94	1	33
Feb	93	181	244	4	172	158	30	7	1	1	30	107	1	60
March	93	141	252	10	230	87	22	2	0	1	20	87	3	35
April	73	171	180	9	230	113	21	6	1	7	27	50	3	15
May	110	192	219	17	311	186	43	13	2	0	43	66	27	21
June	93	183	154	22	283	114	25	13	4	0	37	57	11	36
July	41	112	96	12	118	27	11	11	0	5	19	27	1	46
Totals	592	1227	1343	85	1506	833	168	56	9	15	204	488	47	246
	8.68%	17.99%	19.69%	1.25%	22.09%	12.22%	2.46%	0.82%	0.13%	0.22%	2.99%	7.16%	0.69%	3.61%

Number of repeat visits

Table showing the number of single visits and repeat visits in 2019

Number of Visits	Total Visits	%	Clients	%
1	952	13.95%	952	53.78%
2 to 5	1488	21.80%	529	29.90%
6 to 10	1048	15.35%	134	7.57%
11 to 15	729	10.68%	56	3.16%
16 to 20	494	7.24%	28	1.58%
21 to 25	495	7.25%	22	1.24%
26 to 30	669	9.80%	24	1.36%
Over 30	951	13.93%	25	1.42%

} 83.67%

For comparison purposes, this is the same table at the same stage in 2018

Repeats	Visits	%	Clients	%
1	598	13.27%	598	48.86%
2 to 5	1243	27.59%	417	34.07%
6 to 10	854	18.96%	118	9.64%
11 to 15	459	10.19%	36	2.94%
16 to 20	424	9.41%	24	1.96%
21 to 25	198	4.40%	9	0.74%
26 to 30	188	4.17%	7	0.57%
Over 30	541	12.01%	15	1.23%

} 82.92%

Table and graph showing visits to distribution points in 2018 and 2019 (figures for the current month are incomplete)

Distribution Points - Activity by Months	Dysart (direct delivery)	Salvation Army	Link Living	Linton Lane	Potter About	Solid Rock	Greener Kirkcaldy	St Bryce	Total
Jan (18)	5	4	71	166	47	0		318	611
Feb (18)	2	5	50	194	48	0		390	689
Mar (18)	4	5	52	166	46	0		395	668
Apr (18)	2	0	53	229	34	0		419	737
May (18)	2	5	46	239	45	0		471	808
Jun (18)	4	3	62	212	35	0		461	777
Jul (18)	1	2	79	316	43	1		262	704
Aug (18)	10	2	70	336	3	56		419	896
Sept (18)	3	9	49	310	0	64		469	904
Oct (18)	16	5	47	270	0	83		570	991
Nov (18)	15	3	59	272	0	88		611	1048
Dec (18)	7	5	66	254	0	123		502	957
Jan (19)	8	2	70	313	0	92	0	548	1033
Feb (19)	6	1	53	304	0	124	0	601	1089
Mar (19)	9	0	20	306	0	54	0	594	983
Apr (19)	1	0	25	211	30	123	516	0	906
May (19)	1	0	54	355	1	162	677	0	1250
Jun (19)	1	0	39	287	0	135	570	0	1032
Jul (19)	5	0	21	207	0	40	253	0	526

