Data Report for Foodbank Board meeting: February 2019

Other than the data on page 2, the data in this report is taken from data collected in the Foodbank's database from referral forms.

Points to note from this month's data report:

- The need for food from the Foodbank has grown considerably through 2018 and continues into 2019. In January 2018 we had 611 individual visits to the Foodbank; in January 2019 we had 1008— an increase in demand of 65% .

- Over one third of the people receiving food from the Foodbank are children.

- Throughout 2018, 82.5% of client visits were self-referrals. So far in 2019, that figure has increased to 87%. However, we know that at least one agency advises known clients to self-refer rather than wait for an appointment with the agency in order to receive an agency referral form. This inflates the number of self-referrals, although it is not possible to know by how many.

- Of the agencies that refer clients to us, CARF, Clued Up, Fife Council (other) and Link Living have been the most frequent referrers . Referrals from Fife Council are recorded under 4 headings (the Welfare Reform Team, Social Work Children and Families Teams, Social Work Criminal Justice Teams and Other teams). When these 4 are taken together, Fife Council is our biggest referrer, referring more than twice as many clients as any other referrer.

- During 2019, benefit change, benefit delay and debt have been the most frequent reasons given by clients for the nature of the crisis that led to them contacting the Foodbank. There has been a significant increase in the number of times Benefit Issues delay, sanction and change) recorded as the nature of crisis since August 2018.

- During 2019, 59% of our clients have visited only once and 92% have visited five times or less. However, already in 2019, 57 clients have visited more than 5 times. The Referrals Team continues to monitor clients who visit frequently and continue to write to some of them to offer additional support.

- During 2019, 54% of our client visits have been to St Bryce, with 34% being to Linton Lane.

Number of Parcels Issued

Graph showing the number of parcels issued and table showing the number of parcels issued, people receiving parcels and meals provided from December 2014 to date (table showing the numbers from October 2016) .

Number of parcels issued: December 2014—January 2019
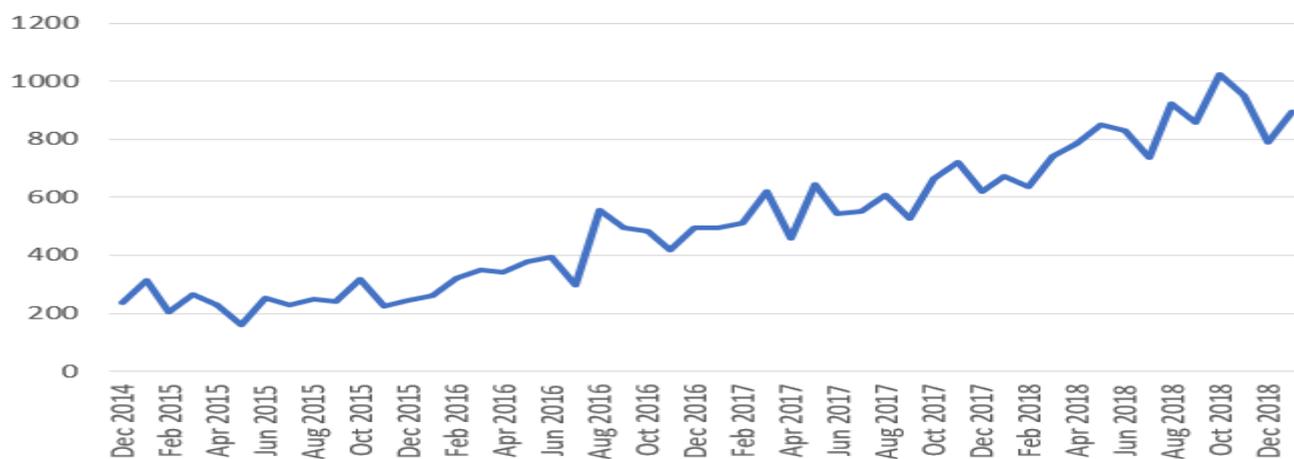
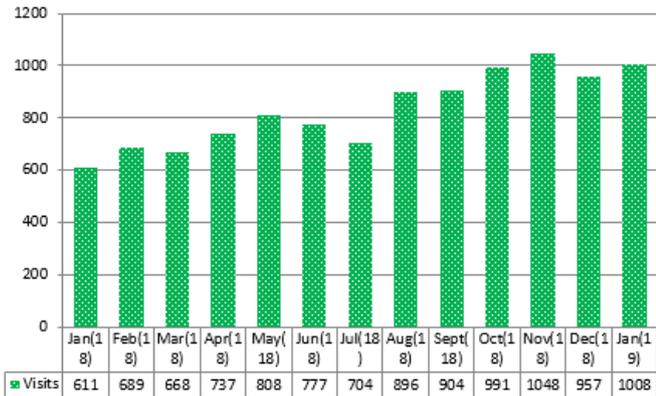| Month	Parcels	People	Meals
Oct 2016	484	874	7866
Nov 2016	419	790	7110
Dec 2016	494	952	8568
Jan 2017	496	934	8406
Feb 2017	512	1032	9288
Mar 2017	619	1235	11115
Apr 2017	459	832	7488
May 2017	644	1380	12420
Jun 2017	542	998	8982
Jul 2017	551	1015	9135
Aug 2017	609	1190	10710
Sep 2017	527	1015	9135
Oct 2017	665	1242	11178
Nov 2017	720	1414	12726
Dec 2017	621	1192	10728
Jan 2018	673	1317	11853
Feb 2018	635	1288	11592
Mar 2018	742	1491	13419
Apr 2018	786	1535	13815
May 2018	850	1732	15588
Jun 2018	830	1620	14580
Jul 2018	737	1443	12987
Aug 2018	921	1878	16902
Sep 2018	856	1728	15552
Oct 2018	1024	2045	18405
Nov 2018	950	1885	16965
Dec 2018	789	1545	13905
Jan 2019	893	1807	16263
TOTAL	25627	49154	441566

NB The data on this page is taken from a count of parcels issued from Dysart to distribution points and covers the period from December 2014. There is a slight discrepancy in these figures from the data in the remainder of the report as the other data is taken from referral forms completed when someone picks up a parcel (which may be in the following month). In addition, there are times when a distribution centre has run out of pre-packed food parcels and has to give a client food from what has been donated at that centre.

The meals and people figure in the table on the left is calculated by multiplying the number of parcels x size of parcel (single, couple or family) x 3 days x 3 meals a day. Therefore it is an indicative and not exact figure. It is different from the data on the number of people from the Foodbank's database as that is based on exact figures of people receiving the food from the referral forms.
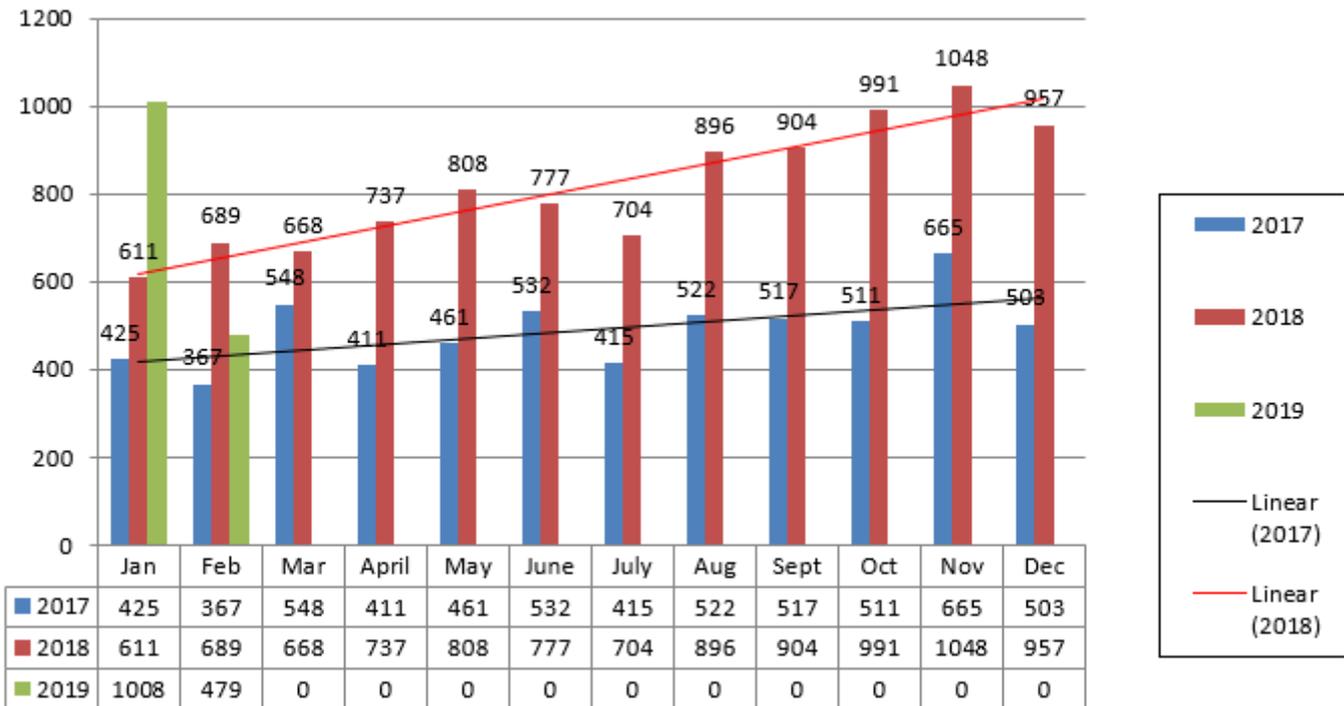
Number of Visits—total number and total adults and children

Graph showing the number of visits on a monthly basis (NB: this is not a count of individuals—if a person visits more than once they will be counted more than once)

Comparisons of visits by month

	Jan(18)	Feb(18)	Mar(18)	Apr(18)	May(18)	Jun(18)	Jul(18)	Aug(18)	Sept(18)	Oct(18)	Nov(18)	Dec(18)	Jan(19)
Visits	611	689	668	737	808	777	704	896	904	991	1048	957	1008

Graph comparing the number of visits on a monthly basis in 2017, 2018 and 2019 (figures for current month are incomplete)

	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec
2017	425	367	548	411	461	532	415	522	517	511	665	503
2018	611	689	668	737	808	777	704	896	904	991	1048	957
2019	1008	479	0	0	0	0	0	0	0	0	0	0

Legend: 2017, 2018, 2019, Linear (2017), Linear (2018)

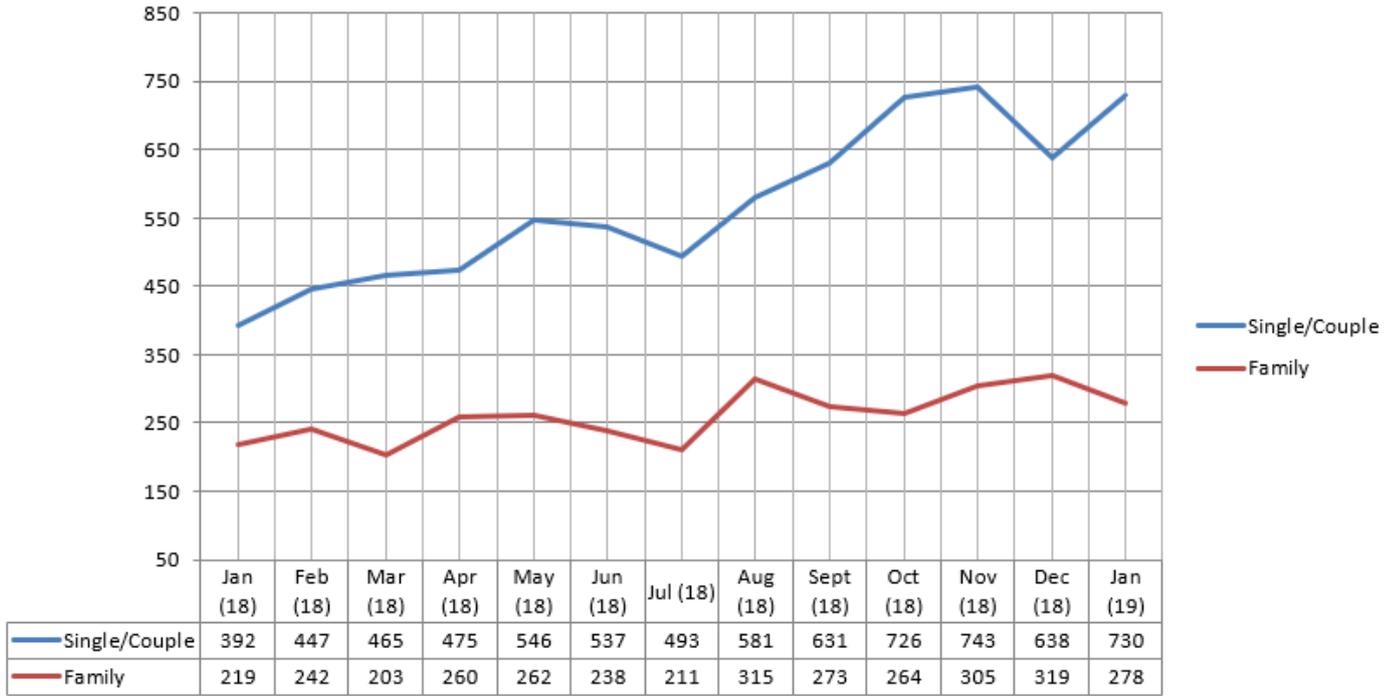**Number of adults and children receiving assistance during 2019 (figures for the current month are incomplete)**

(NB: this is not a count of individuals—if a person visits more than once they will be counted more than once)

Month	Visits	Adults	Children
January	1008	1404	661
February	479	657	321
Totals	**1487**	**2061**	**982**

Analysis of Single people/couples and Families receiving parcels on a monthly basis

|	Jan (18)	Feb (18)	Mar (18)	Apr (18)	May (18)	Jun (18)	Jul (18)	Aug (18)	Sept (18)	Oct (18)	Nov (18)	Dec (18)	Jan (19)
Single/Couple	392	447	465	475	546	537	493	581	631	726	743	638	730
Family	219	242	203	260	262	238	211	315	273	264	305	319	278

Legend: Single/Couple, Family

Agency referrals and Self Referrals

Table and graphs showing numbers and percentages of self referrals and agency referrals on a monthly basis during 2019.

NB: We know that at least one agency advises known clients to self-refer rather than wait for an appointment with the agency in order to receive an agency referral form. This inflates the number of self-referrals, although it is not possible to know by how many.

|	Self Referral	% Self Referral	Agency Referral	% Agency Referral	Total
January	871	86.41%	137	13.59%	1008
February	424	88.52%	55	11.48%	479
Totals	1295	87.09%	192	12.91%	1487
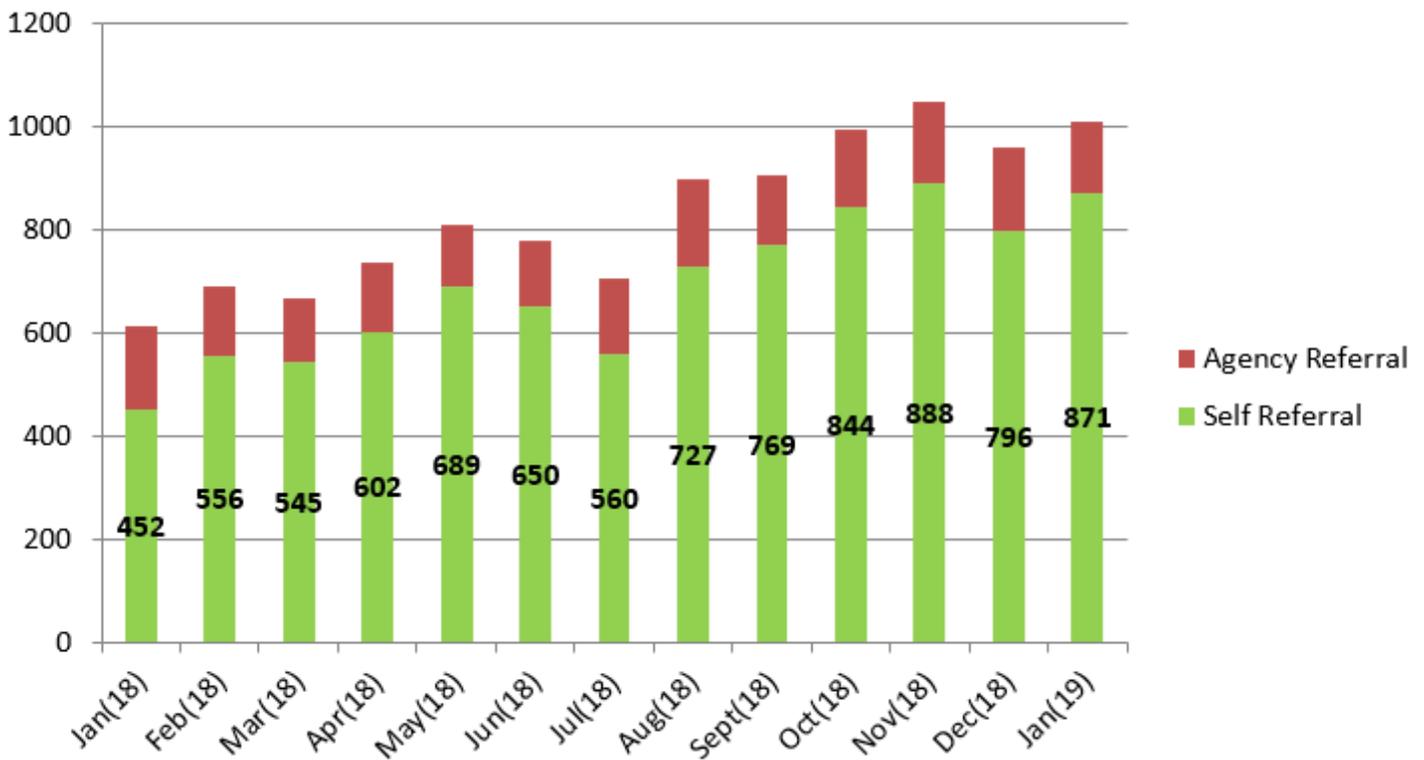
Detail of Agency Referrals

Table showing source of referrals on a monthly basis during this year (figures for the current month are incomplete): self referrals and principal agency referrers

	Self Refer-ral	CARF	CLUED UP	Fife Council - CLD (Welfare Reform)	Fife Council - SW Children and Families	Fife Council - SW Crimi-nal Jus-tice	Fife Council - Other	Front-line Fife (Homes for Good)	Link Living	Potter About	SACRO	The Cottage	Other
January	871	8	16	12	7	7	13	3	21	0	1	0	49
February	424	4	3	2	1	3	7	1	5	0	0	5	24
Totals	1295	12	19	14	8	10	20	4	26	0	1	5	73

Nature of Crisis

Pie chart showing nature of crisis on referral form - during 2019

(NB although Financial Hardship is no longer available as an option for the Nature of Crisis on self-referral forms it remains an option on some Agency Referral forms—it has been removed from new Agency Referral forms but some old ones are still being used by agencies.)
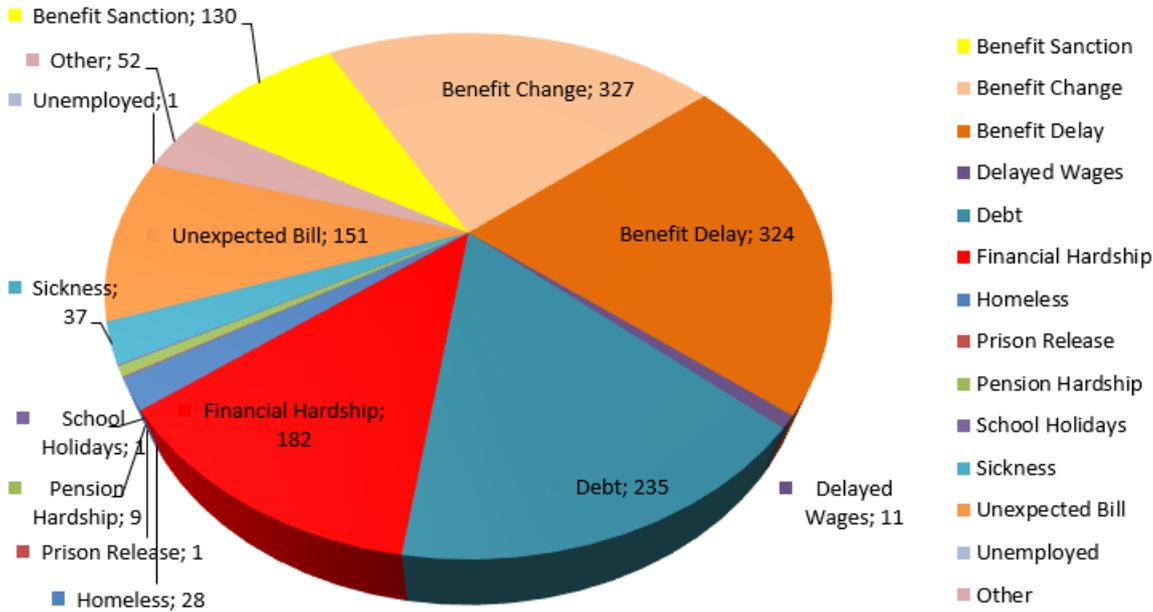
Universal Credit

Table showing the number and percentage of client visits where the client has indicated at some time this year that they are receiving Universal Credit . For clients who have visited more than once, this fact will not necessarily be recorded on every form completed for each visit. However, the client will be recorded in this data as receiving Universal Credit if a previous form this year has indicated that they are receiving it (current month is incomplete).

Month	Clients	% of total clients
Jan	570	57%
Feb	287	60%
Totals	**857**	**58%**

NB: this is a relatively new method of counting this figure, so the figures for previous months differs from that shown in some previous reports.

Whilst it is being recorded on referral and self-referral forms if the client is receiving Universal Credit, the information being asked does not necessarily indicate that Universal Credit is the reason why the client requires food.

Nature of Crisis

Graph and table showing nature of crisis for all referrals on a month by month basis (the table is for this year only—figures for the current month are incomplete)

(NB although Financial Hardship is no longer available as an option for the Nature of Crisis on self-referral forms it remains an option on some Agency Referral forms—it has been removed from

	Jan(18)	Feb(18)	Mar(18)	Apr(18)	May(18)	Jun(18)	Jul(18)	Aug(18)	Sept(18)	Oct(18)	Nov(18)	Dec(18)	Jan(19)
Benefit issues	335	377	373	423	449	423	398	537	532	603	629	577	535
Debt/bills	91	128	106	135	149	143	112	141	155	192	231	195	253
Financial Hardship	116	113	111	102	115	103	110	124	131	87	95	118	137
Other	69	71	78	77	95	108	84	94	85	104	92	64	79

Table showing detail of the nature of crisis during 2019

	Total	Benefit Sanction	Benefit Change	Benefit Delay	Delayed Wages	Debt	Financial Hardship	Homeless	Pension Hardship	Prison Release	School Holidays	Sickness	Unexpected Bill	Unemployed	Other
January	1008	88	242	194	11	160	137	16	4	1	1	28	93	1	32
February	479	42	84	130	0	74	45	12	5	0	0	9	58	0	20
Totals	1487	**130**	**326**	**324**	**11**	**234**	**182**	**28**	**9**	**1**	**1**	**37**	**151**	**1**	**52**
		8.74%	21.92%	21.79%	0.74%	15.74%	12.24%	1.88%	0.61%	0.07%	0.07%	2.49%	10.15%	0.07%	3.50%

Number of repeat visits

Table showing the number of single visits and repeat visits in 2019

Repeat Referrals

Repeats		Visits	%	Clients	%	
1		403	27.07%	403	59.44%	
2 to 5		600	40.30%	218	32.15%	91.59%
Over 5		486	32.64%	57	8.41%	
		1489	**100%**	**678**	**100%**	

	Visits	Clients	
% of visits = Single Visits	27.07%	59%	visiting once
% of visits = Second or subsequent visits	72.93%	41%	visiting more than once

Table and graph showing visits to distribution points in 2019

Distribution Points	parcels	
Dysart (direct delivery)	10	0.67%
Salvation Army	2	0.13%
Link Living	79	5.31%
Linton Lane	500	33.58%
Solid Rock	90	6.04%
Potter About	0	0.00%
St Bryce	808	54.26%
	1489	**100.00%**